

Implementation and Operational Approach

of Community-Based Youth Mental Health Hubs in Alberta

- 1 Foundational Principles.** The principles that inform all aspects of the integrated service delivery hubs design, development, operation, and evaluation. These are: Community-based, provincially aligned, integration as a goal, and continuous learning.
- 2 Required Components.** The components which communities are required to address when implementing and operating. These include: Multiple partners across sectors, youth and family engagement, low-to no-barrier access, integration beyond co-location, and stepped care.
- 3 Implementation Framework.** A resource that provides a structure for communities to use for iterative implementation across the following phases of development: Exploration & Design, Capacity & Readiness, Plan & Prepare, Initial Implementation, Full Implementation, and Sustaining & Improving.
- 4 Implementation Coach.** Support provided to communities to navigate the Implementation Framework and process to meet their needs by a dedicated individual who is knowledgeable about the approach and can act as a neutral connection between the provincial approach and the community.
- 5 Learning Network.** A peer-to-peer network of stakeholders in each community who meet through video conference and in-person events to share lessons learned and provide support to each other throughout the implementation phases.
- 6 Evaluation Framework.** A framework for provincial evaluation of integrated service delivery hub outcomes in the domains of community-based design and development, engagement and empowerment, early identification and intervention, and service integration and coordination.
- 7 Collaborative Governance.** A provincial collaborative governance structure that mirrors the sectors represented in communities and provides oversight and support to advance community-led integrated service delivery.